

The Red Lion Coronavirus update

In response to the latest update from the Government on Coronavirus and how it affects our pubs we wanted to inform you and reassure you of the efforts we are taking to protect our staff and customers from the spread of this virus in our establishment and throughout our community. The Government have advised that you shouldn't visit pubs but have not put into place the official closure of them yet so at present we are still open and continue to trade until we are told otherwise. We are looking at how we can adapt to this new situation so that we can remain open to trade while also minimising the risks involved. This week we are launching a new Take Away and Delivery service to the residents of Northmoor and surrounding villages to help those who may be isolated, or who are reluctant to venture outdoors - more details of this initiative will be issued soon. These are extremely difficult times for everyone and we want to be there to help where we can and are committed to doing so as your Community Pub.

Our duty of care to you

- We will be checking the temperature of all staff at the start of their shift and any staff showing symptoms will have to notify us and will not be allowed to work.
- All staff will be washing their hands and using anti-bacterial gel at regular intervals throughout their shift as they already do but to a greater degree.
- We are currently waiting for hand gel dispensers to be delivered that will be positioned at the entrance to the pub for the use of all our staff and customers.
- The voluntary testing of customers temperatures upon entering the pub is available.
- All chef whites, aprons and cloths are used fresh daily and are washed at 90 degrees.
- All surfaces are thoroughly cleaned at regular intervals with anti-bacterial solution including door handles, till, card machine, telephone, tables, chairs, high chairs, toilets, hand pumps, bar etc.
- We continue to practice very high levels of cleanliness throughout the pub and kitchen and strive to maintain our 5 star hygiene rating.

To help us help you

- Please wash your hands thoroughly before entering the pub and continue to wash during your visit
- Please follow the Government guidelines and stay at home if you show any of the virus symptoms – a high temperature, a new continual dry cough or headache and aches, if you are over 70 or if you are in the high risk category.
- Please phone us should you need to cancel your booking 01865 300301